



NUMBER: 23-051-04

GROUP: Body

DATE: December 6, 2004

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SUBJECT:

Liftgate Bumper Fastener Will Not Tighten

OVERVIEW:

This bulletin involves repairing the welded nut within the liftgate.

MODELS:

2004 - 2005 (ZH) Crossfire Coupe

SYMPTOM/CONDITION:

The technician may find that the liftgate bumper fastener will not tighten.

DIAGNOSIS:

Using a torque wrench, attempt to tighten the liftgate bumper fastener to 10 N·m (88 in. lbs.). If the required torque cannot be attained, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1	05174467AA	Screw, Tailgate Bumper
1	05097674AA	Nut, Hex 6 mm

REPAIR PROCEDURE:

1. Remove the lower liftgate trim panel. Refer to the service information available in TechCONNECT. Reference: Service Info, Group 23 - Body/Decklid/Hatch/Liftgate/Tailgate/Trim Panel - Removal.

NOTE: In the next step use a shop vacuum to avoid any metal shavings entering the vehicle.

2. Using a drill motor with a 6.2 mm (0.25 in.) drill, drill out the welded nut.

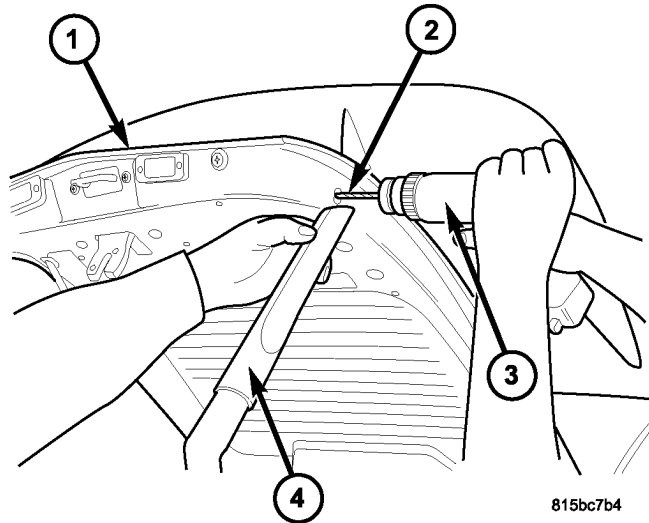


Fig. 1 DRILL OUT WELDED NUT

- 1 - LIFTGATE
- 2 - 6.2 MM (0.25 IN.) DRILL
- 3 - DRILL MOTOR
- 4 - SHOP VACUUM HOSE

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- 3. Using the 05174467AA screw and the 05097674AA nut, fasten the bumper to the liftgate.
 - 4. Position and adjust the liftgate bumper. Refer to the service information available in TechCONNECT. Reference: Service Info, Group 23 - Body/Decklid/Hatch/Liftgate/Tailgate - Adjustments.
 - 5. When the adjustment is complete, tighten the fastener to 10 N·m (88 in. lbs.).
 - 6. Install the lower liftgate trim panel. Refer to the service information available in TechCONNECT. Reference: Service Info, Group 23 - Body/Decklid/Hatch/Liftgate/Tailgate/Trim Panel - Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
23-41-43-91	Bumper, Liftgate - Tighten or Replace Fastener and Adjust	0.2 Hrs.

FAILURE CODE:

27	Damaged
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